



DATE: August 14, 2024
TIME: 5:30 PM - 6:45 PM
FACILITATOR: Susan Gettum
LOCATION: Mott Library - Community Room A

Committee Mission - The volunteer Customer Advisory Committee (CAC) is a group of passionate customers who use public transit on a regular basis in the Toledo area. They will provide recommendations, insight and advice from the perspective of the rider in the areas of planning, operations, services and other TARTA matters that impact the customer experience. The Customer Advisory Committee (CAC) members will also provide outreach of TARTA's services within their own community.

AGENDA

- Welcome and Introduction of new Committee members - Susan Gettum
- Introduction of TARTA staff present - Susan
- One-Word Check-In (ice breaker) - Sara Soper
- Team TARTA's Roadmap to Success - Susan
- Focus on Flex and Services - Sara
- New Business (time permitting)
- Set Next Meeting Date:
 - Wednesday, October 9? Focus on TARPS rebranding with Sam Melden

Please notify Susan Gettum at sgettum@tarta.com or 419-245-5235 if you require special assistance.

How to get to the Mott Library 1010 Dorr Street, Toledo:

- By TARTA Fixed Route #5
- By TARPS or Flex - Call 419-382-9901 to book ride or use TARTA Flex App
- By Bicycle - bike racks available
- By private vehicle - free parking available

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