



TOLEDO AREA REGIONAL TRANSIT AUTHORITY
GOVERNANCE COMMITTEE MEETING
130 KNAPP ST. TOLEDO, OH 43604

FEBRUARY 7, 2023
4:00 P.M.

MINUTES

Call to Order/Roll Call - At 4:03 p.m. Chairperson, Lou Thomson called the meeting to order. Committee Members Present: Heather Baker, Valerie Fatica, Lou Thomson

Presentations

Customer Advisory Committee (CAC) - Susan Gettum, Chief of Staff & Jessica Rood, Customer Care Manager

- The Focus of the CAC
 - Topics of Interest, Feedback, Information on TARTA Next, New services
- Draft Application
 - Requesting if an applicant can commit to in-person meetings
- Next Steps
 - No need to adjust the By-Laws for the CAC
- Requirements/Qualifications to serve on the CAC
 - Must live within Lucas County or the City of Rossford
 - Must be 18 years+
 - Past or current rider of TARTA services
 - Able to meet in-person for bi-monthly meetings

Valerie Fatica asked what the meeting frequency would be. Alex Huffaker mentioned that the CAC could meet bi-monthly and report quarterly to the Board. Susan Gettum agreed to settle on bi-monthly meetings.

Valerie Fatica, Heather Baker, and Lou Thomson suggested revisions for the CAC application. Susan Gettum agreed to make the requested revisions.

Jessica Rood recommended adding a statement to the description that would mention that TARTA is seeking an inclusive and diverse group for the CAC. Alex Huffaker suggested that we could also reference the statement at the top of the CAC application. Valerie Fatica, Heather Baker, and Susan Gettum agreed with all both suggestions.

- Timeline
 - Resolution for Board approval on February 16, 2023
 - Accept applications through March 17, 2023
 - Request Board approval
 - Another Resolution needed to appoint committee members.
 - Begin meetings in May 2023

The draft Resolution for the CAC was approved to be moved to the Board.

Any and All Other Business

There was none.

Adjournment

The meeting was adjourned at 4:29 p.m.