

Public Meeting for Winter 24
Q&A
Held September 2023

1. How is ADA accounted for with major service changes?
 - a. Title VI is the primary civil rights protection accounted for during major service changes to fixed line service. This addresses discrimination on the basis of race, color and/or national origin. Changes to the complimentary ADA service via TARPS do get noted during major service changes. TARTA welcomes comments from individuals and rider advocates about impacts that may result from fixed line change.

Please note that for the 2024 winter service change, the northwest TARPS service area will not be reduced.

2. Have stop locations been selected for the Route 2 extension?
 - a. Stop locations have not been specified at this time. Keep an eye out for future announcements as we get closer to the winter service.

3. Where is Flex available?
 - a. TARTA Flex currently has 3 service zones:
 - i. **Northwest Zone:** Eugene Kranz Toledo Express Airport; Holland; Ottawa Hills; Springfield Township; Sylvania; Sylvania Township.
 - ii. **Southwest Zone:** Airport; Maumee; Monclova Township; Springfield Township; Waterville, Whitehouse.
 - iii. **Rosford Zone*:** Rosford and Hollywood Casino

*In January 2024 this will change to East Zone and will expand to include Oregon and parts of East Toledo

- ol style="list-style-type: none;">- b. Check out <https://tarta.com/flex/> for additional details

4. Is Flex an alternative for areas affected by the elimination of Route 51?
 - a. Yes. The Route 51 service area is also served by the NW Flex Zone.

5. Is the Route 51 elimination directly related to the increased frequency of 52?
 - a. The Route 52 weekend frequency increase was a result of balancing the bus schedule, specifically with bus routes that interline with each other. The extension Route 2 was made possible because of the cost saving related to the elimination of Route 51.

**note : There was a correction made to the presented demographic data after the September 6 meeting. The slides have been updated. The minority and poverty rates for Route 51 were lower than originally presented.

	Number of Census Tracts	Minority%	Poverty%
2 Fall 2023	21	35.7%	21.6%
2 Winter 2024	29	31.5%	22.3%
Change in Service Area	+8	-4.1%	0.7%
	Number of Census Tracts	Minority%	Poverty%
51 Fall 2023	12	17.3%	14.4%
	Number of Census Tracts	Minority%	Poverty%
52 Fall 2023	17	25.3%	14.7%