



TAKING YOU PLACES

Frequently Asked Questions- Pilot Fare Structure

How can I pay for my trip?

In addition to downloading and purchasing passes on the EZfare app, customers can pay for passes on board or at TARTA facilities. Passes and EZfare credit will also be available for purchase at other area locations, and TARTA will provide a complete list of those in the coming weeks.

Can I exchange old tokens or passes?

TARTA's simplified fare structure adds a day pass that can be purchased on board or at area locations, where pre-COVID day passes were available only through the EZfare app. TARTA is eliminating tokens and the TARPS 20-trip pass from its fare structure.

Individual customers or organizations who have less than 10 tokens will be able to trade them in for one-way tickets through an exchange program, which will begin at a date to be determined and last through September 30, 2022. Those with 10 or fewer passes will be able to turn them in for current passes of the same value.

Organizations with more than 10 passes from 2020 will also be able to trade those in for current passes of the same value. Individuals who wish to exchange more than 10 tokens will be able to do so by scheduling an appointment at TARTA's Central Avenue headquarters (1127 W. Central Avenue), beginning at a date to be determined.

Who is eligible for a reduced fare pass?

Reduced fare rides are available to:

- Seniors (65 and over)
- Persons with disabilities
- Medicare card holders
- Youth ages 6-18 with a valid ID
- Veterans
- Active-duty military

Children under the age of 6 may ride for free. TARPS-eligible riders may take zero-fare trips on either fixed route or Call-A-Ride vehicles.