



DATE: August 5, 2025
TIME: 5:30 PM – 6:45 PM
FACILITATOR: Jessica Rood
LOCATION: Mott Library – Community Rooms A&B

Committee Mission – The volunteer Customer Advisory Committee (CAC) is a group of passionate customers who use public transit on a regular basis in the Toledo area. They will provide recommendations, insight and advice from the perspective of the rider in the areas of planning, operations, services and other TARTA matters that impact the customer experience. The Customer Advisory Committee (CAC) members will also provide outreach of TARTA's services within their own community.

AGENDA

- Introductions/ Name and a local activity you have attended or will be attending
- Welcoming our new CAC member:
 - Sirlema Crowley
- TARTA Staff updates:
 - Jessica Rood (Customer Care Manager)
 - Virtual meeting updates
 - Kwinlyn Tyler (Community Affairs Manager)
 - Photo text descriptions for website and social media
 - Parade dates, information needed and expectations
- Subcommittee idea brainstorm session
- New Business (time permitting)

*Upcoming meeting: October 1, 2025

Please notify Jessica Rood at jrood@tarta.com or 419-245-5230 if you require special assistance.

How to get to the Mott Library 1010 Dorr Street, Toledo:

- By TARTA Fixed Route #5
- By TARTA Move or Flex – Call 419-382-9901 to book ride or use TARTA Flex App
- By Bicycle – bike racks available
- By private vehicle – free parking available

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