



DATE: April 2, 2024  
TIME: 5:30 PM – 6:45 PM  
FACILITATOR: Susan Gettum  
LOCATION: Mott Library – Community Room B

**Committee Mission** – The volunteer Customer Advisory Committee (CAC) is a group of passionate customers who use public transit on a regular basis in the Toledo area. They will provide recommendations, insight and advice from the perspective of the rider in the areas of planning, operations, services and other TARTA matters that impact the customer experience. The Customer Advisory Committee (CAC) members will also provide outreach of TARTA's services within their own community.

### AGENDA

- Welcome and Introduction of TARTA staff present – Susan
- One-Word Check-In (ice breaker) – Sara Soper
- Preview of new TARTA website
- Transition of Customer Advisory Committee to Customer Experience Team
- New Guides and Applications
  - ADA Rider Guide
  - TARTA Move Application
  - TARTA Move Recertification Application
- Changes to Fixed Routes #12 and #14
- New CAC Member Application – deadline April 25
- New Business (time permitting)

Please notify Susan Gettum at [sgettum@tarta.com](mailto:sgettum@tarta.com) or 419-245-5235 if you require special assistance.

### How to get to the Mott Library 1010 Dorr Street, Toledo:

- By TARTA Fixed Route #5
- By TARPS or Flex – Call 419-382-9901 to book ride or use TARTA Flex App
- By Bicycle – bike racks available
- By private vehicle – free parking available

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**TARTA.COM**