



DATE: April 1, 2026
TIME: 5:30 PM - 6:45 PM
FACILITATOR: Jessica Rood
LOCATION: Mott Library - Meeting Room A

***Committee Mission** - The volunteer Customer Advisory Committee (CAC) is a group of passionate customers who use public transit on a regular basis in the Toledo area. They will provide recommendations, insight and advice from the perspective of the rider in the areas of planning, operations, services and other TARTA matters that impact the customer experience. The Customer Advisory Committee (CAC) members will also provide outreach of TARTA's services within their own community.*

AGENDA

- Ice Breaker-
- TARTA Staff updates:
 - Jessica Rood
 - CAC ambassador opportunities, Muddy Shuttle, upcoming events
 - IBCCES Paratransit update
 - Fixed, Flex and Paratransit survey information
 - Updated Org Chart
 - Strategic Plan update
- New Business (time permitting)

*Upcoming meeting: June 3rd

Please notify Jessica Rood at jrood@tarta.com or 419-245-5230 if you require special assistance.

How to get to the Mott Library 1010 Dorr Street, Toledo:

- By TARTA Fixed Route #5
- By TARTA Move or Flex - Call 419-382-9901 to book ride or use TARTA Flex App
- By Bicycle - bike racks available
- By private vehicle - free parking available

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