



TOLEDO AREA REGIONAL TRANSIT AUTHORITY

RESOLUTION NO. 38-23

UPDATES TO THE ADA COMPLAINT POLICY AND PROCESS AND THE
NONDISCRIMINATION AND TITLE VI POLICY AND COMPLAINT
PROCEDURE FOR THE TOLEDO AREA REGIONAL TRANSIT AUTHORITY

WHEREAS, it is necessary and desirable that the Toledo Area Regional Transit Authority adopt Complaint Policy and Process for Submission; and

WHEREAS, the Complaint Policy and Process for Submission will address the following items:

- Submission Process
- ADA, Title VI, and Discrimination Complaint Internal Process
- ADA, Title VI and Discrimination Complaint Appeal Process

WHEREAS, this policy is subject to approval by TARTA's General Counsel.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF TRUSTEES OF THE TOLEDO AREA REGIONAL TRANSIT AUTHORITY, OHIO:

SECTION 1. That the Toledo Area Regional Transit Authority hereby adopts the ADA Complaint Policy and Process and the Nondiscrimination and Title VI Policy and Complaint Procedure

SECTION 2. That this resolution shall become effective immediately upon its adoption.

ADOPTED: June 15, 2023

President

ATTEST:

Secretary-Treasurer