



DATE: October 1, 2025
TIME: 5:30 PM – 6:45 PM
FACILITATOR: Jessica Rood
LOCATION: Mott Library – Community Room A

Committee Mission – *The volunteer Customer Advisory Committee (CAC) is a group of passionate customers who use public transit on a regular basis in the Toledo area. They will provide recommendations, insight and advice from the perspective of the rider in the areas of planning, operations, services and other TARTA matters that impact the customer experience. The Customer Advisory Committee (CAC) members will also provide outreach of TARTA's services within their own community.*

AGENDA

- Introductions / What you are looking forward to about the fall season.
- TARTA Staff updates:
 - Jessica Rood (Customer Care Manager)
 - Moving forward with CAC logo
 - Kwinlyn Tyler (Community Affairs Manager)
 - Parade dates, information needed and expectations
 - TARTA Next Event invitations
 - CAC table at event
 - Sylvester Jones (Operations Manager)
 - Mobility Specialist will be selling passes at times of assessment
- EXMI consultant customer feedback for 2026-2031 Strategic Plan
- New Business (time permitting)

***Upcoming meeting: December 3, 2025**

Please notify Jessica Rood at jrood@tarta.com or 419-245-5230 if you require special assistance.

How to get to the Mott Library 1010 Dorr Street, Toledo:

- By TARTA Fixed Route #5
- By TARTA Move or Flex – Call 419-382-9901 to book ride or use TARTA Flex App
- By Bicycle – bike racks available
- By private vehicle – free parking available

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