



DATE: Dec 13, 2025
TIME: 5:30 PM – 6:45 PM
FACILITATOR: Jessica Rood
LOCATION: Mott Library – Community Room A & B

Committee Mission – *The volunteer Customer Advisory Committee (CAC) is a group of passionate customers who use public transit on a regular basis in the Toledo area. They will provide recommendations, insight and advice from the perspective of the rider in the areas of planning, operations, services and other TARTA matters that impact the customer experience. The Customer Advisory Committee (CAC) members will also provide outreach of TARTA's services within their own community.*

AGENDA

- Welcome members, thanking you for all of your work on the Customer Advisory Committee
 - TARTA Staff updates:
 - Brandon or Richard (Mobility Manager or Transit Outreach and Education Coordinator)
 - Low vision aids presentation
 - Gary (Manager of Planning & Service Development)
 - Fixed Route service change update
 - Jessica Rood (Customer Care Manager)
 - Accomplishments
 - Upcoming goals
 - Next year meeting dates: February 4th, April 1st, June 3rd, August 5th, October 7th, December 2nd
 - New Business (time permitting)
- *Upcoming meeting: February 4th**

Please notify Jessica Rood at jrood@tarta.com or 419-245-5230 if you require special assistance.

How to get to the Mott Library 1010 Dorr Street, Toledo:

- By TARTA Fixed Route #5
- By TARTA Move or Flex – Call 419-382-9901 to book ride or use TARTA Flex App
- By Bicycle – bike racks available
- By private vehicle – free parking available

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